

The image features a large, stylized 'Metra' logo in white with a blue outline, set against a blue-tinted background of a train station. The background shows a silver train with a red and white striped pattern on its side, and several people, including a man in a light blue shirt and a woman with a purple bag, walking on the platform. The scene is partially obscured by a large, white, triangular graphic element on the right side of the image.

# ***Metra***

## **A New Dawn at Metra: Enhancing the Customer Experience**

**Sandhouse  
January 17, 2020**



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**Celebrating  
35 years  
of service**

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## PAY-AS-YOU-GO FUNDING

State gas tax  
Increases with inflation  
Just under \$400 million

## STATE BOND PROGRAM

\$1 billion over five years

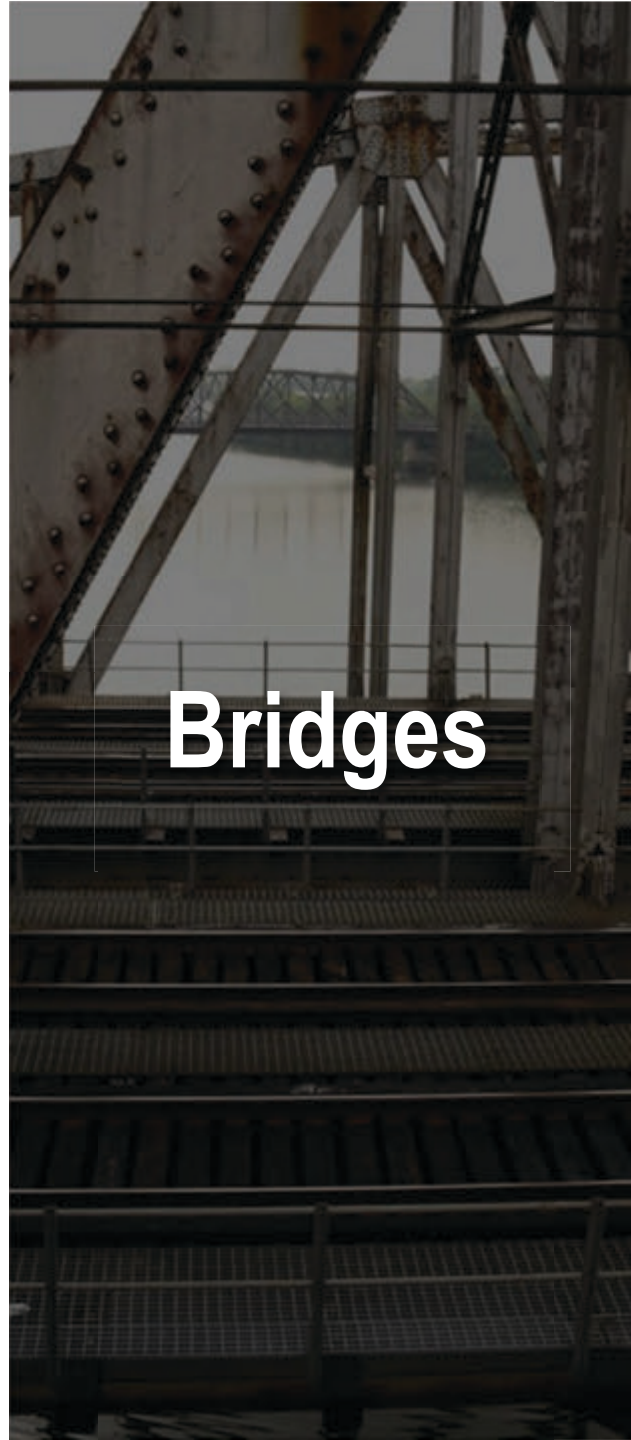
## PROJECTED FEDERAL AND LOCAL CAPITAL FUNDING

Additional \$1.2 billion over five years

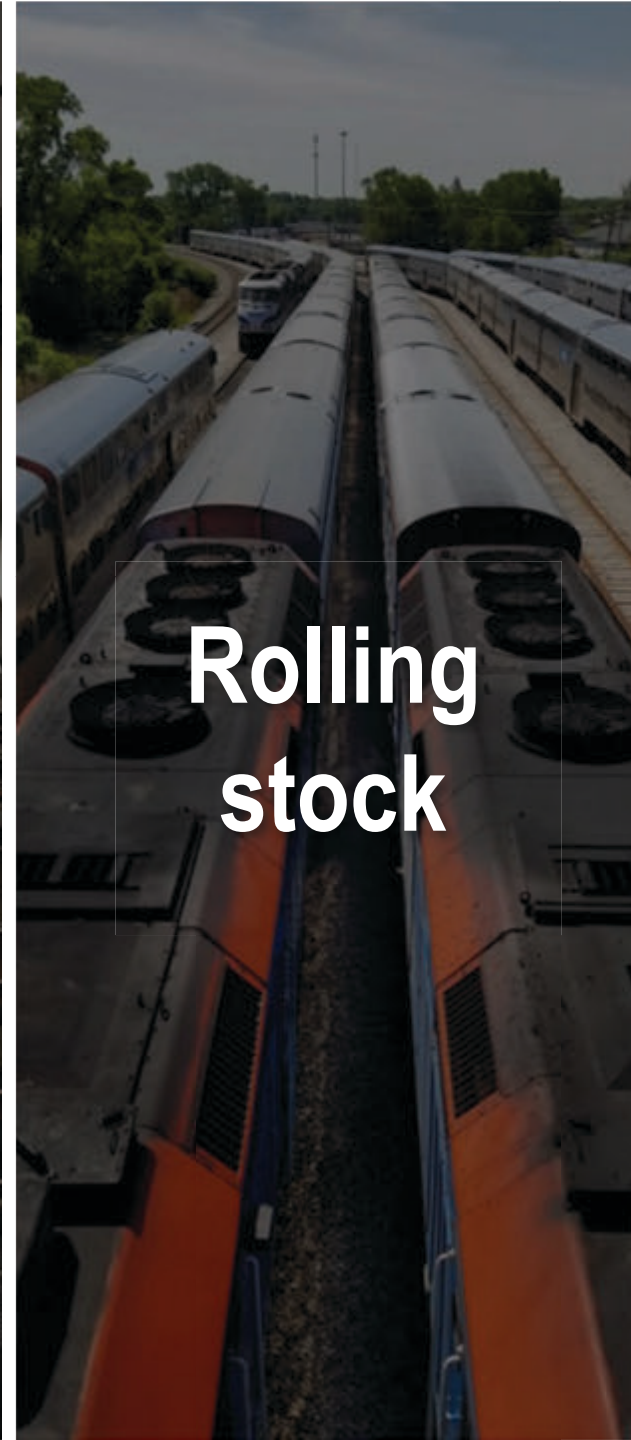
# \$2.6 billion in funding over five years



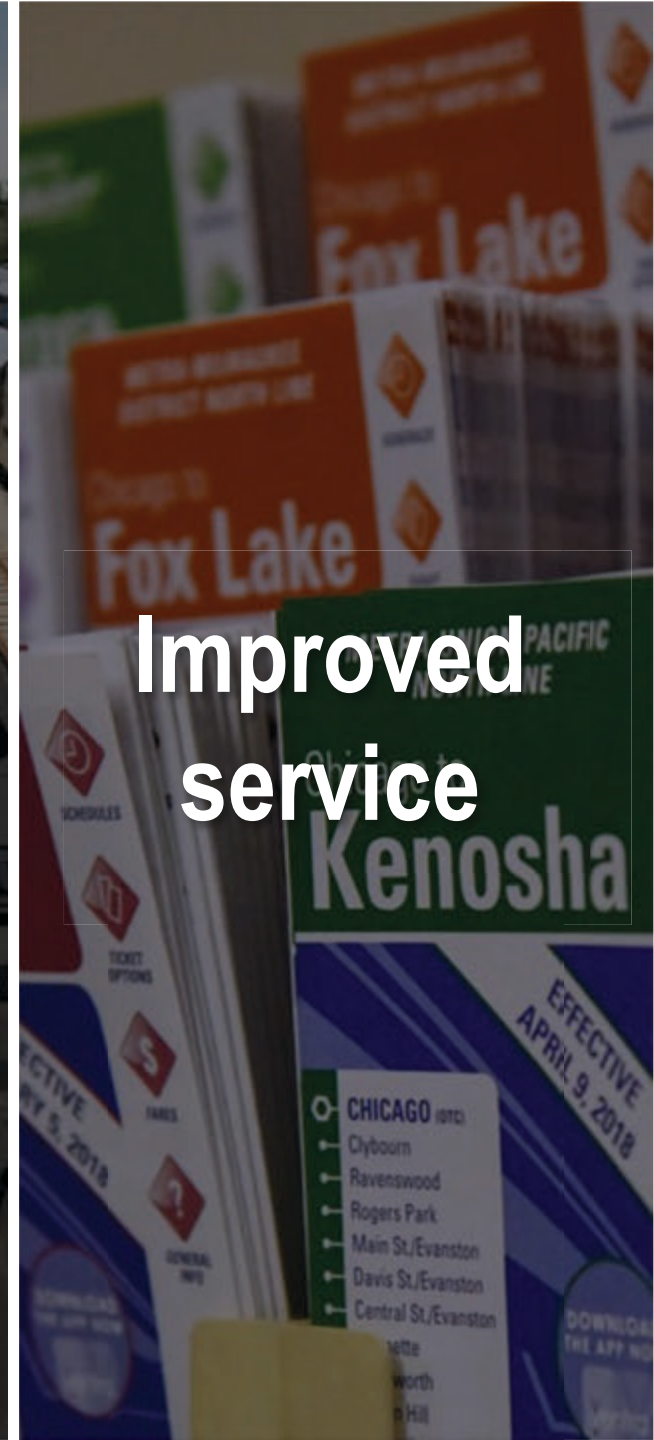
**Stations**



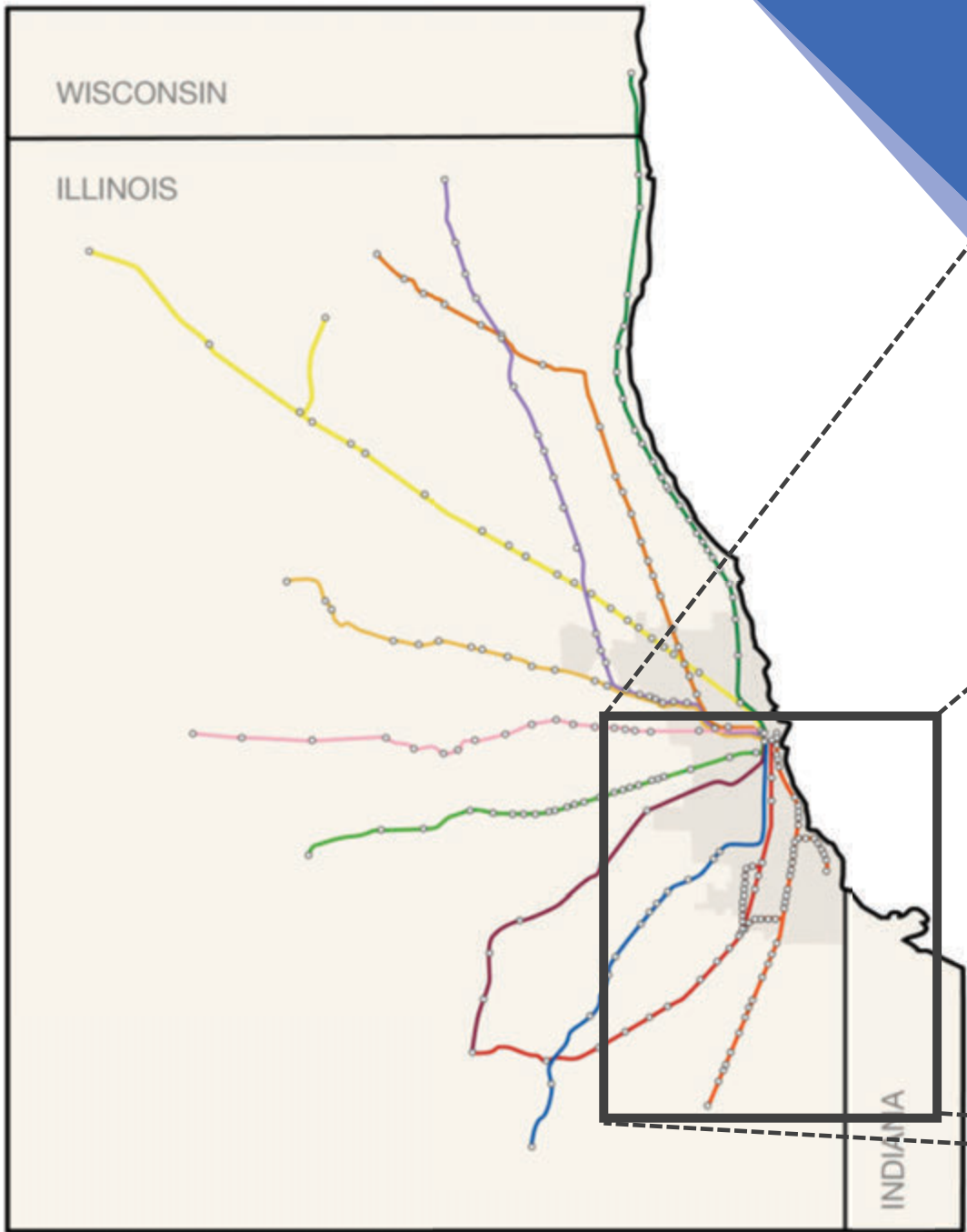
**Bridges**



**Rolling stock**



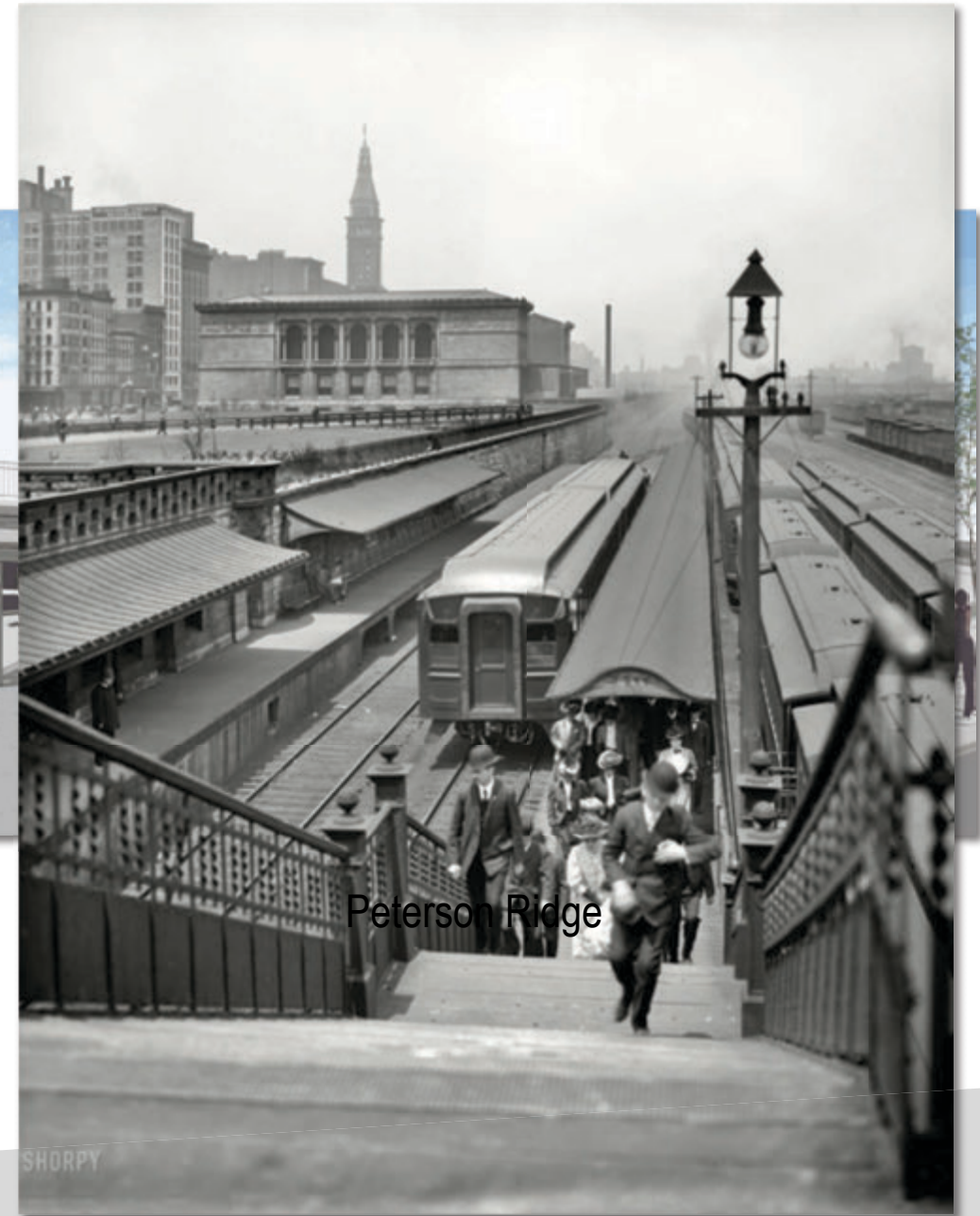
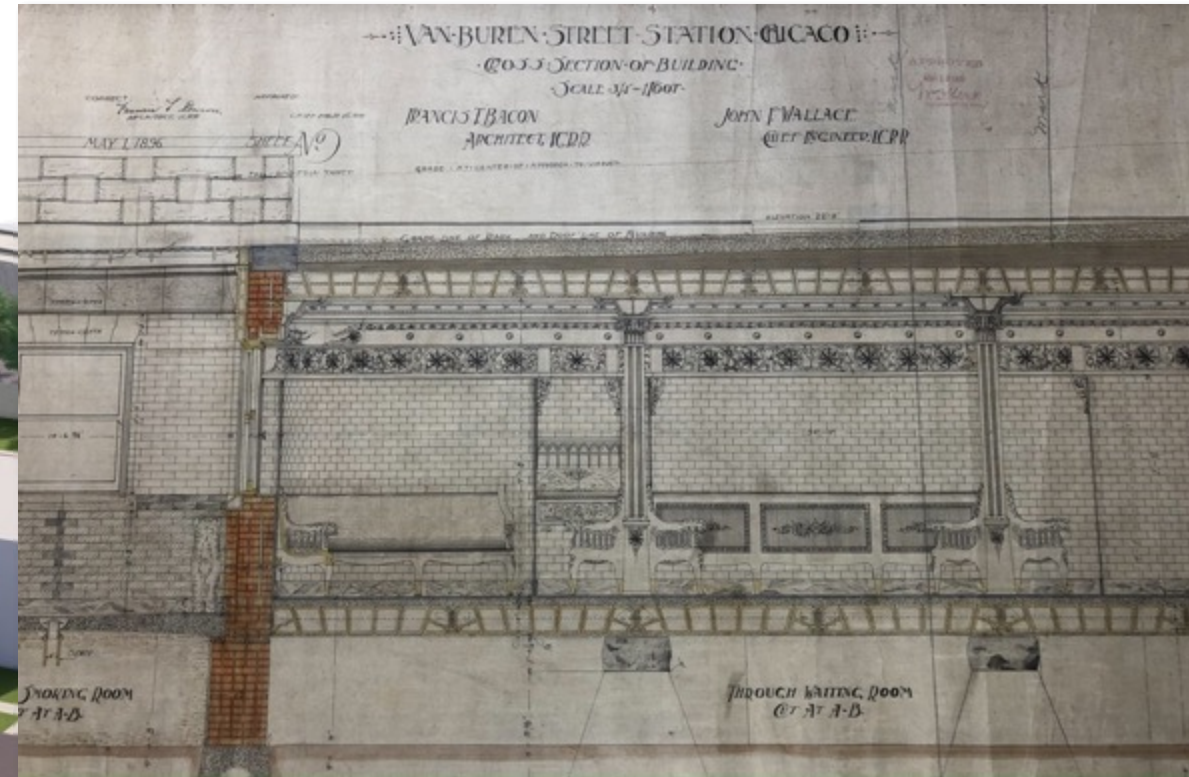
**Improved service**



- More inviting and safer
- ADA accessible
- Warming shelters









**Additional stations or platform work funded in our capital program in the next two years:**

Hubbard Woods  
Elmhurst  
New Lenox  
South Water Street  
West Chicago  
Westmont  
Waukegan  
West Hinsdale  
Homewood

**Additional work over the next five years:**

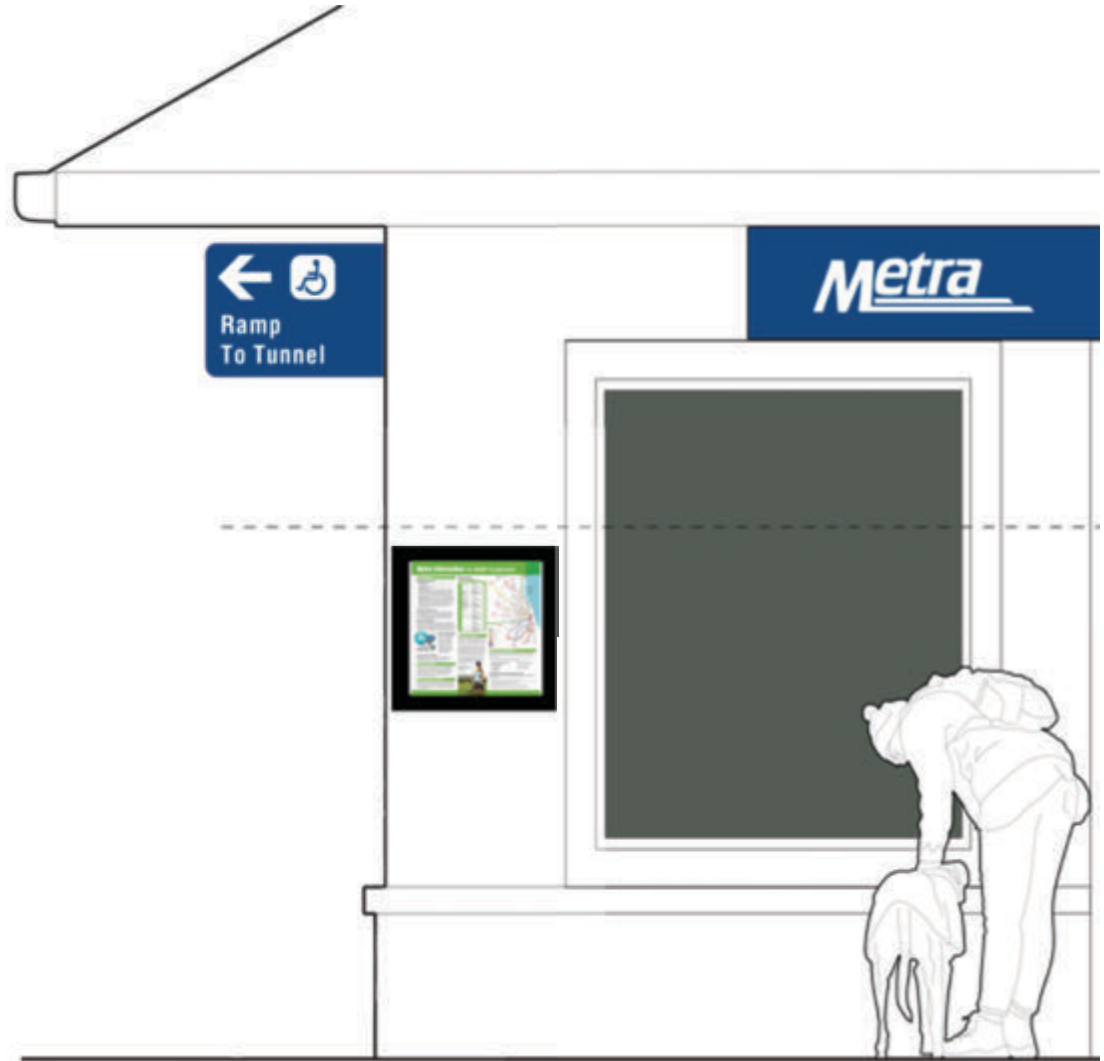
Olympia Fields  
River Forest  
Glen Ellyn  
Rogers Park  
Evanston Davis Street  
Round Lake  
Congress Park  
Highlands  
Western Ave (BNSF)  
University Park  
Hickory Creek



Platform  
Number  
Sign

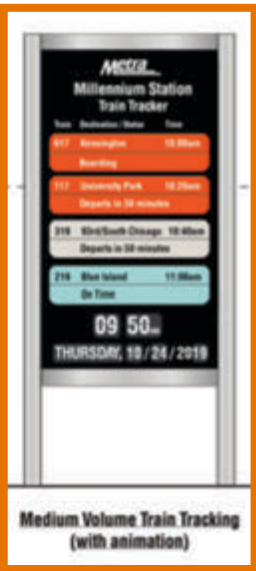


Metra Line Map &  
Customer Information





Metra Station Identification



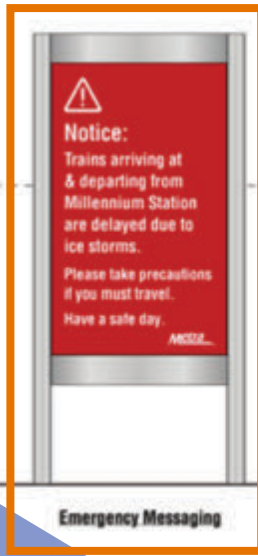
Medium Volume Train Tracking (with animation)



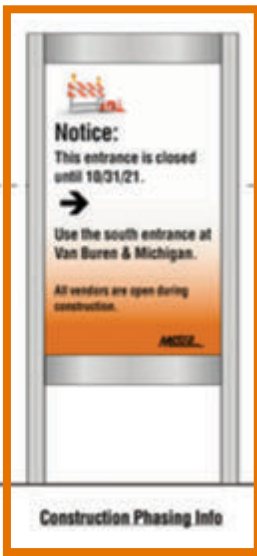
High Volume Train Tracking (with animation)



Next Train's Stops Map (with animation)



Emergency Messaging



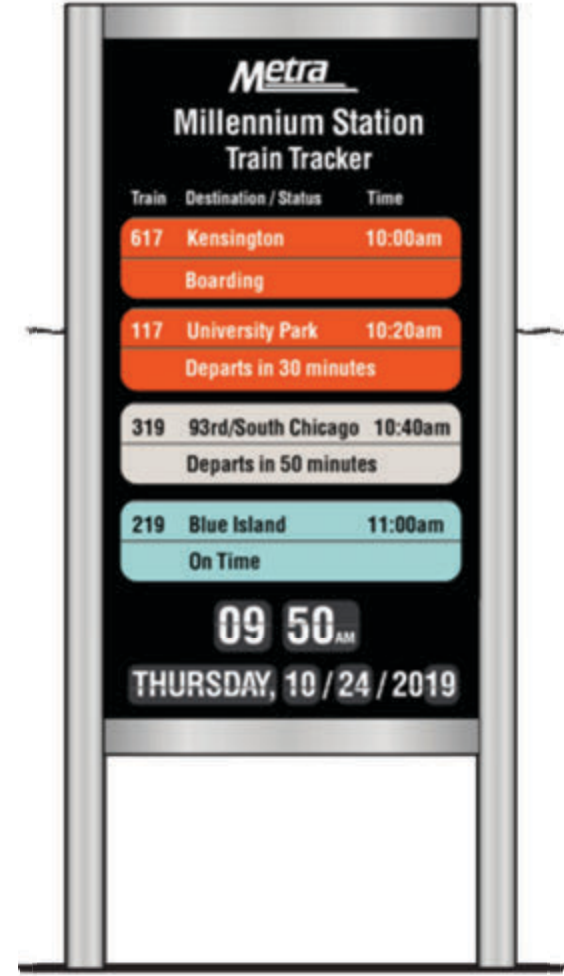
Construction Phasing Info



Accessible Path Info & Map



Schedule & Fare Info (for Concourses)



Millennium Station Train Tracker (with animation)




***Metra***  
**PLATFORM SIGN UPDATES**

# Quiet Car

**METRA HAS DESIGNATED THIS CAR AS A QUIET CAR ON WEEKDAY TRAINS SCHEDULED TO ARRIVE DOWNTOWN AT OR BEFORE 9 A.M. OR LEAVE DOWNTOWN BETWEEN 3:30 P.M. AND 6:30 P.M. THE RULES ARE SIMPLE:**

- No cell phone calls.
- If you must answer your phone, make it brief or move to the vestibule or another car.
- Conversations are discouraged; if they must be held they should be short and in subdued voices.
- All electronic devices should be muted, and headphones should not be loud enough for anyone else to hear.

Metra hopes everyone will remember to treat their fellow passengers with courtesy and respect, no matter where they are sitting.



Thank you for your cooperation and enjoy your quiet time. Quiet Car rules can be found at [metrarail.com/QuietCars](http://metrarail.com/QuietCars)

# Quiet Car

On weekday trains scheduled to:

**ARRIVE DOWNTOWN  
AT OR BEFORE 9 am  
LEAVE DOWNTOWN  
BETWEEN 3:30 pm and 6:30 pm**

Conversations are discouraged and cell phone calls are not allowed.

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<b>Metra</b> MCCORMICK PLACE		08/30/2019
		1:33 PM
		TRACKING
325 TO SOUTH CHICAGO (93R...	1:47 PM	
624 TO MILLENNIUM STATION	2:00 PM	
625 TO KENSINGTON	2:07 PM	
324 TO MILLENNIUM STATION	2:20 PM	
327 TO SOUTH CHICAGO (93R...	2:47 PM	

Metra McCormick Place M

McCormick Place  
← Chicago Loop    South Side →







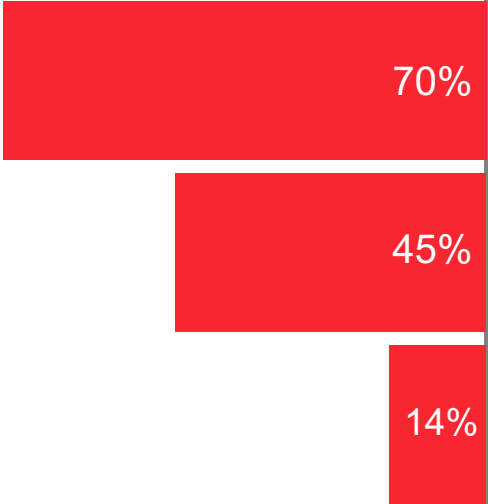




Photo: Terry Cantrell



CURRENT FLEET  
168 Locomotives





Innovation  
Thank you  
driving a new Metra

